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FCA, CS, DISA (ICAI), DipIFR (UK), CISA (USA), LLB

Partner KEN & Co., Chartered Accountants, Bengaluru. DIGITAL ACCOUNTANTS SUMMIT

# Narasimhan Elangovan

#### B.Com, FCA, CS, DISA(ICAI), DipIFR(UK), CISA(USA), LLB

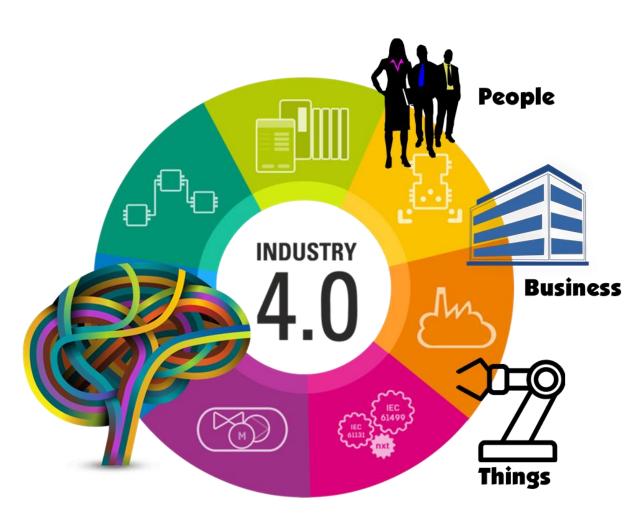


Partner KEN & Co. Chartered Accountants, Bengaluru.

- Practising Chartered Accountant with specialisation in Information System Assurance
- A futurist who specializes in
  - IT Consulting, Information Systems Assurance
  - GDPR & Privacy Law
  - Data Analytics, Implementation and Testing of Internal Financial Controls
  - SOX and SOC (SSAE-16 and 18)
- IS Auditor and Advisor for various BFSI, Sporting Organisations, start-up entities, Tech companies and many more
- Youngest DISA & CISA Faculty
- Speaker at National & International Forums of IT
- Faculty for CA Course (IT, EIS, ISCA) at ICAI and at Apnacourse.com (Online)

## DISCLAIMER

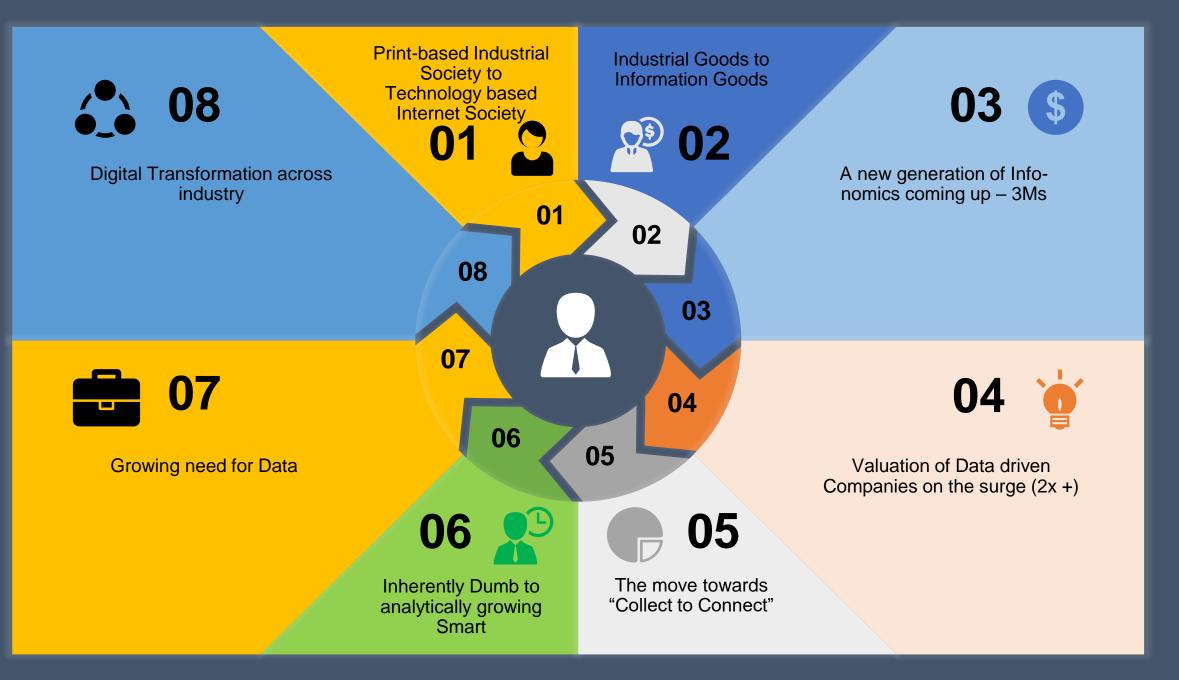
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- The views expressed herein may not be taken to necessarily represent the views of his firm, M/s. KEN & Co. Chartered Accountants.
- Readers are advised to take caution before choosing any of the applications.
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# AGENDA

- Changing Times
- What is Industry 4.o?
- How to gear up?

# **CHANGING TIMES**



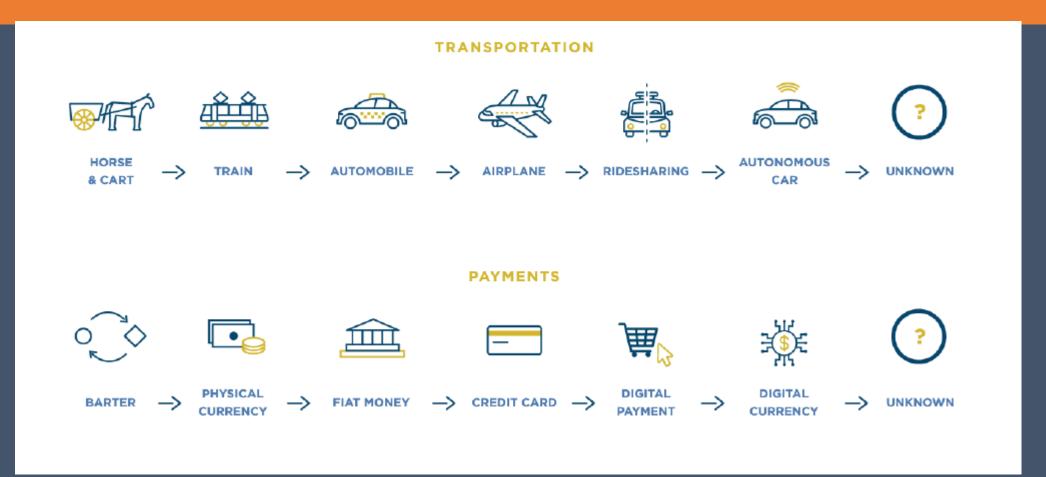
# Analogue v/s Digital

# ANALOGUE

Face 2 Face Interface 2 Interface	
Old School New School	
Offline Online	à
Personal Touch Digital Connect 9-to-5	t
Word of Mouth Word of Mouse	2
High Touch High Tech	1
Heart Minds	

# DIGITAL

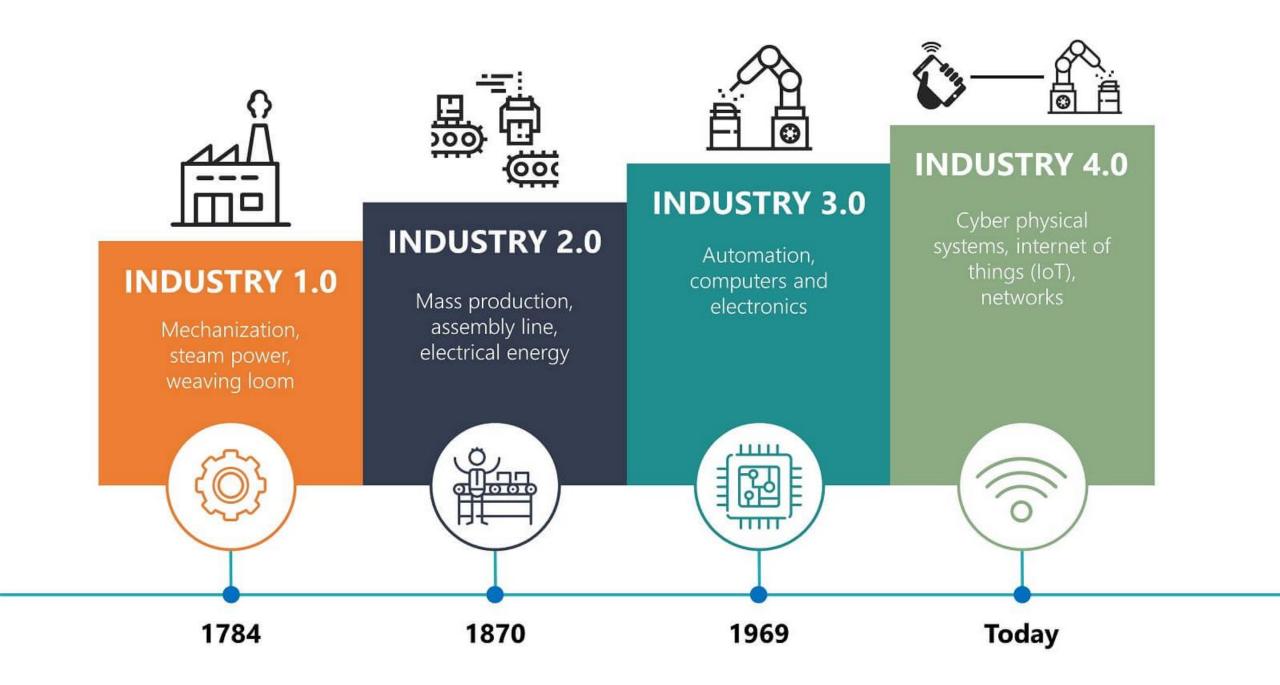
## TWO INSTANCES OF TRANSFORMATION

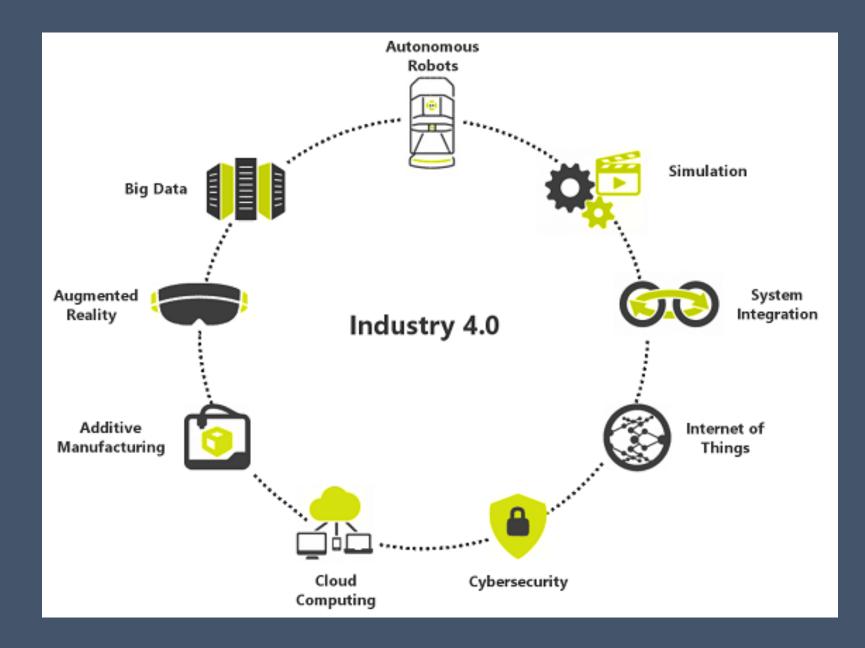


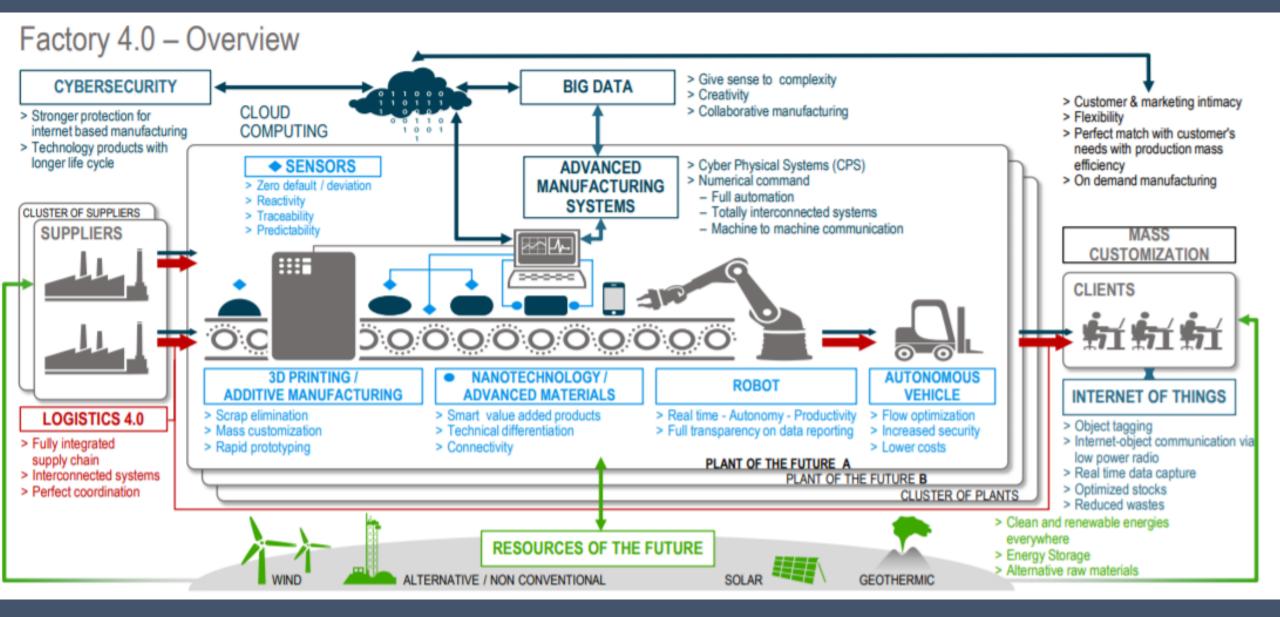
# WHAT IS INDUSTRY 4.0?



# Can You Connect The Dots





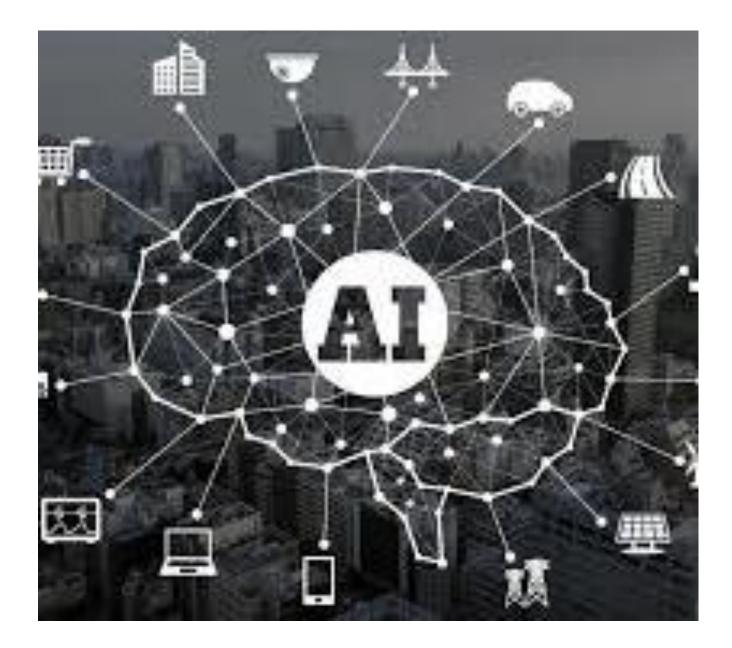


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# WHAT ARE THESE EMERGING TECHNOLOGIES?

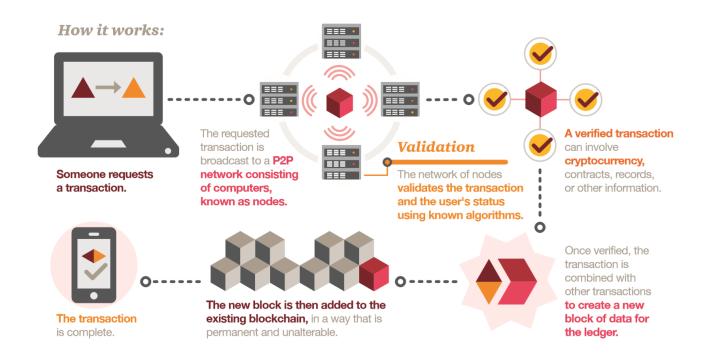
### ARTIFICIAL INTELLIGENCE (AI)

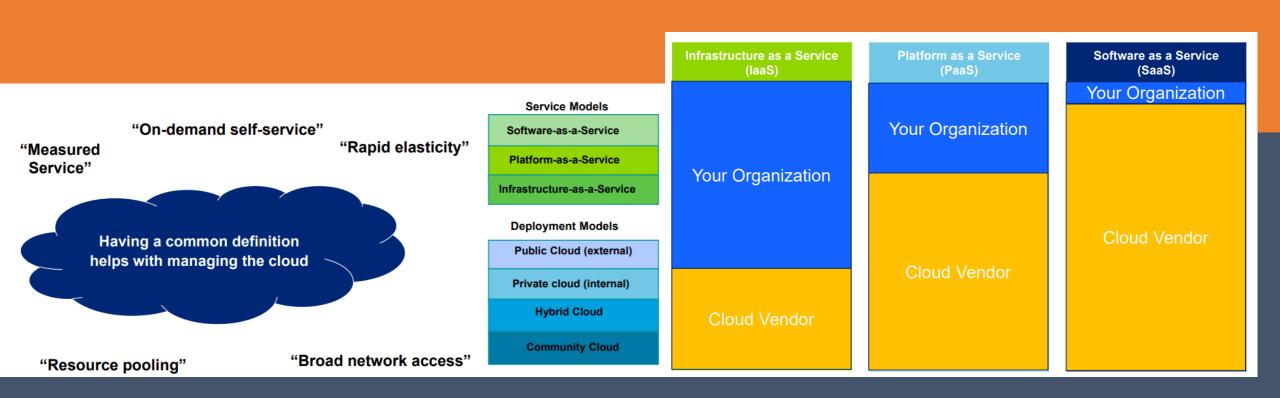
- Advanced computer systems that can simulate human capabilities
- The task of getting computers and machines to do tasks that require intelligence when done by humans



# **BLOCK CHAIN**

- A blockchain is a digitized, decentralized, public ledger of all transactions.
- It is described as a "digital ledger" stored in a distributed network
- A distributed, protected journaling and ledger system.
- □ Use of blockchain technologies can enable anything from digital currency (e.g. Bitcoin) to any other value-bearing transaction





# CLOUD COMPUTING OVERVIEW

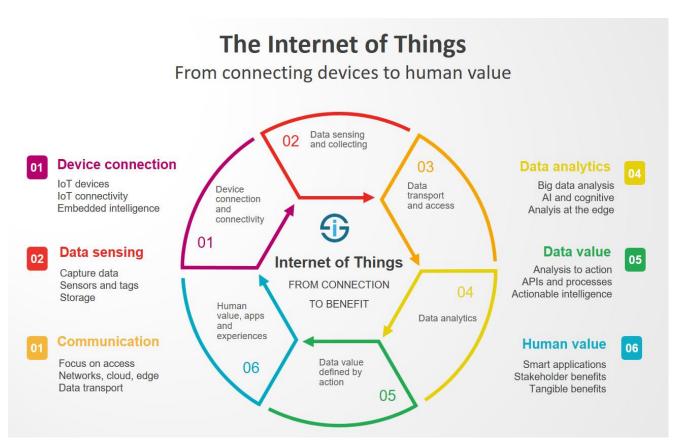
### DATA ANALYTICS

- Financials Statements are post-mortem
- Predictive insights need of the hour
- See into the future
- Turn mountains of data into nuggets of insight
- Take action with confidence

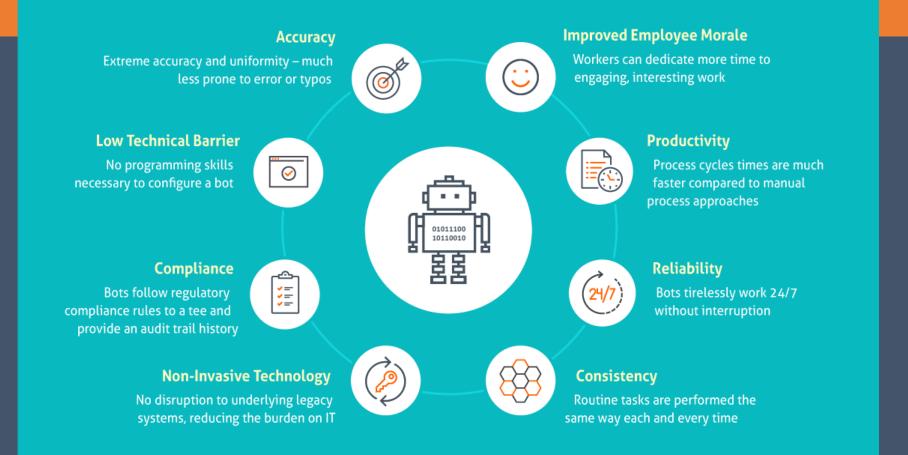


# IOT

- Physical objects that have embedded network and computing elements and communicate with other objects over a network
- objects, animals or people are provided with unique identifiers and the ability to transfer data over a network without requiring human-to-human or human-tocomputer interaction.
- Usage of Wearables, sensors etc

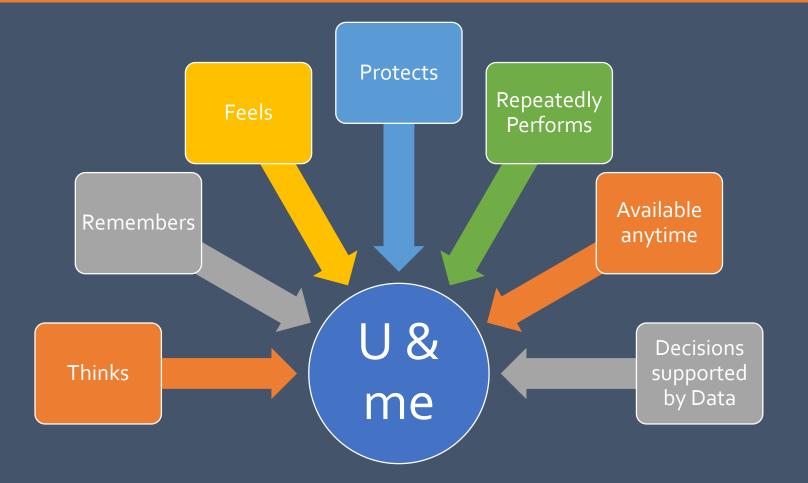


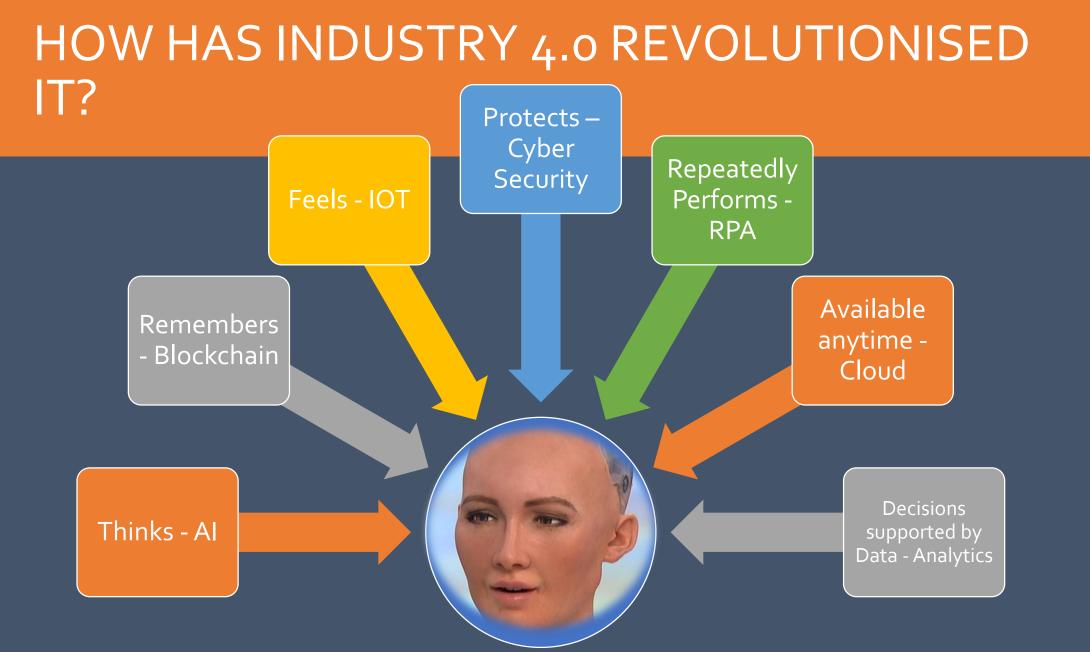
# **Robotic Process Automation**



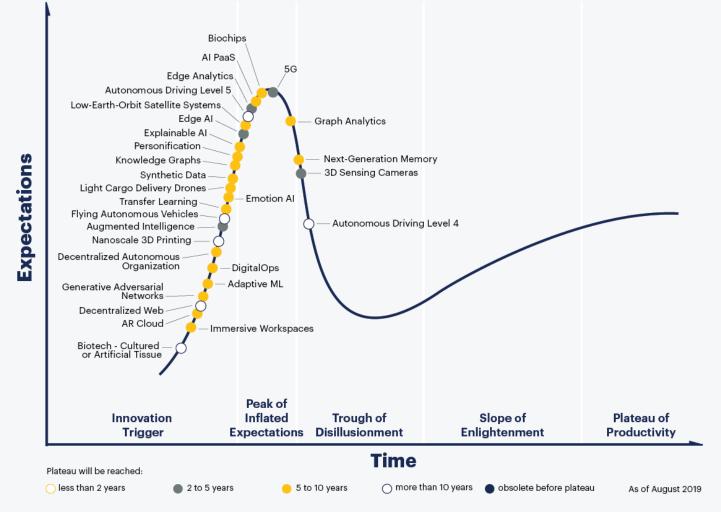
# HOW IS 4.0 LINKING US?

### WHAT CAN A HUMAN DO?





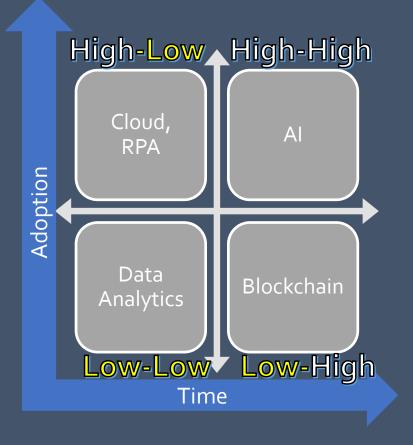
#### Gartner Hype Cycle for Emerging Technologies, 2019



#### gartner.com/SmarterWithGartner

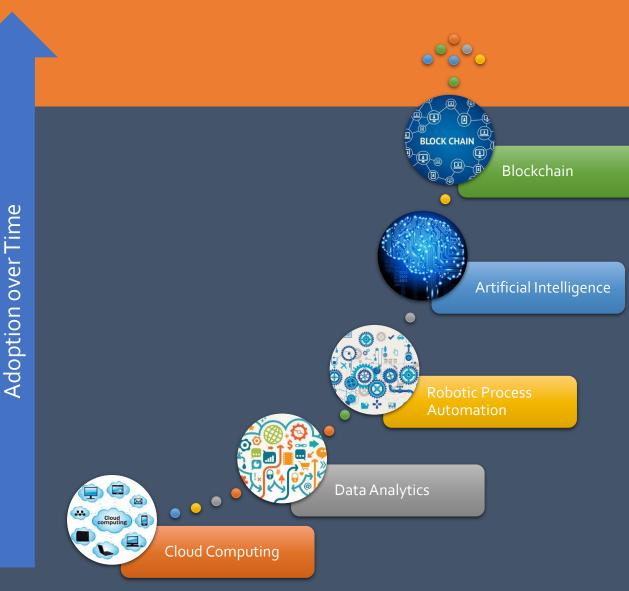
Source: Gartner © 2019 Gartner, Inc. and/or its affiliates. All rights reserved.

#### MATURITY AND ADOPTION OF DISRUPTIVE TECH



**Gartner** 

## Penetration Of Tech In Our Profession



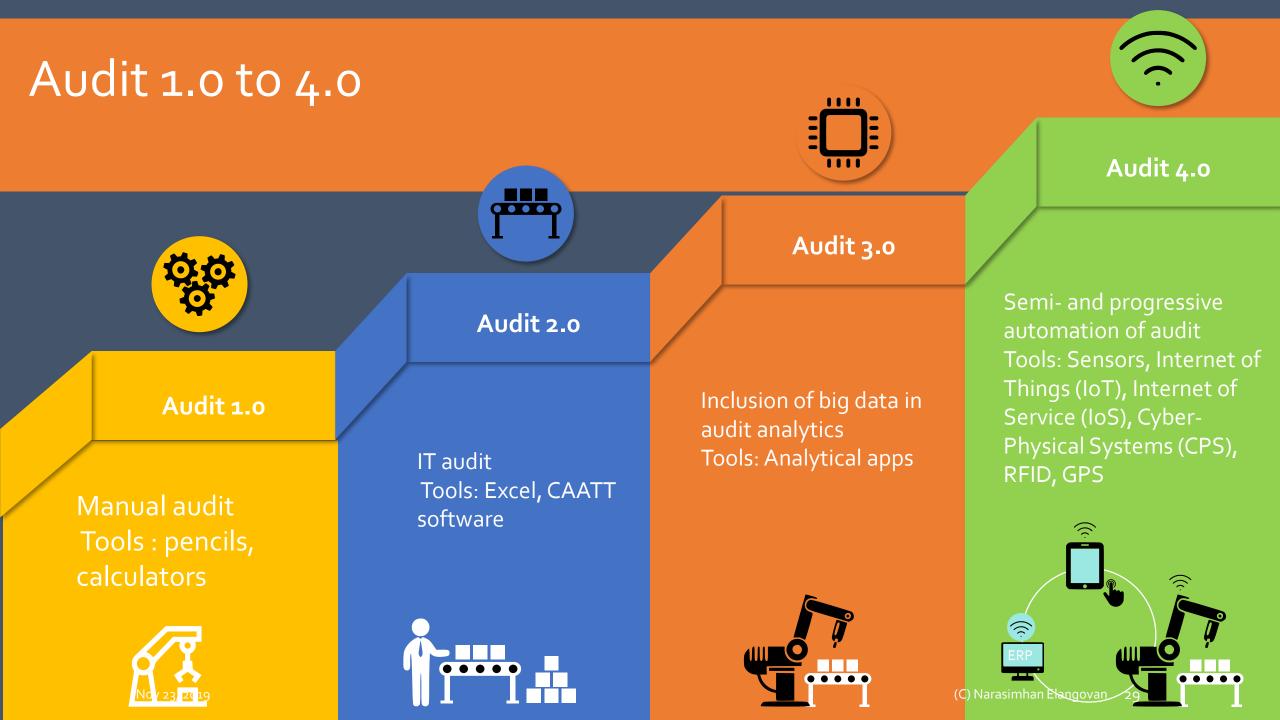
# IMPACT ON FINANCE

## IMPACT IN FINANCE

Exponential V Technologies	isualization	In-Memory Computing	Blockchain	Robotics Process Automation	Internet of Things	Cognitive Computing	Advanced Analytics	Mobility
Finance areas								
Fixed Assets					х		х	
FP&A	х	Х	х	х		х	х	Х
Order-to- cash			х	х			х	х
Procure-to- pay			х	x	х		х	
Record-to- report				x			х	
Тах				x			х	
Treasury			Х	х				
Investor Relations	х		х			х	х	х

# PROFESSION 2.0

	PROFESSION 1.0	PROFESSION 2.0
CA FIRMS AND CAs IN PRACTICE	<ul> <li>Tax Filing Services</li> <li>Traditional Audit and Assurance</li> <li>MIS and reporting</li> <li>Traditional transaction advisory</li> <li>Engagement on demand</li> <li>Local presence</li> </ul>	<ul> <li>Tax Filing Automation</li> <li>Al and Analytics enabled audit</li> <li>Advanced Analytics and visualization</li> <li>Decision impact forecasting</li> <li>Analytics driven demand generation</li> <li>Digital presence</li> </ul>
CORPORATE FINANCE	<ul> <li>Finance as a support function</li> <li>Responds to business needs</li> <li>Manual push based reporting</li> <li>Manual controllership function</li> <li>Traditional internal audit</li> <li>Descriptive reporting</li> </ul>	<ul> <li>Finance integrated with business</li> <li>Forecasts business outcomes</li> <li>Cloud based automated reporting</li> <li>RPA driven controllership</li> <li>AI and RPA driven internal audit</li> <li>Predictive Analytics</li> </ul>





- Industry / Design Standards
- Audit Standards

- Interoperability,
- Virtualization,
- Decentralization
- Real-time

\$

Principles

VUCIROIS

**Elements** of

Audit 4.0

Technology

- capability, Service
- orientation, Modularity

- Sensors
  - Cyber Physical System
- Internet of Things (IoT)
- Internet of Services (IoS)
- Smart Factories and Smart Products
- RFID / GPS

People

Process

Adaption To Technology

#### Table 3: Examples of stable, new and redundant roles, all industries

**New Roles** 



**Stable Roles** 

Managing Directors and Chief Executives General and Operations Managers\* Software and Applications Developers and Analysts\* Data Analysts and Scientists\* Sales and Marketing Professionals\* Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products Human Resources Specialists

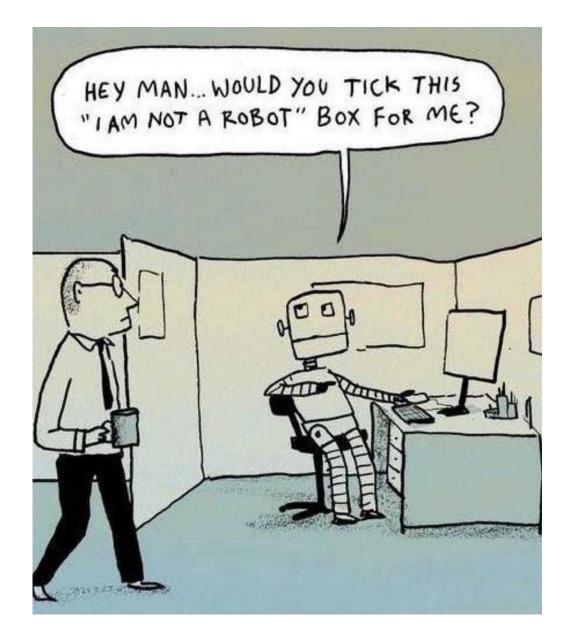
Financial and Investment Advisers Database and Network Professionals Supply Chain and Logistics Specialists Risk Management Specialists Information Security Analysts\* Management and Organization Analysts Electrotechnology Engineers Organizational Development Specialists\* Chemical Processing Plant Operators University and Higher Education Teachers Compliance Officers Energy and Petroleum Engineers Robotics Specialists and Engineers Petroleum and Natural Gas Refining Plant Operators

#### Data Analysts and Scientists\* Al and Machine Learning Specialists General and Operations Managers\* **Big Data Specialists** Digital Transformation Specialists Sales and Marketing Professionals\* New Technology Specialists Organizational Development Specialists\* Software and Applications Developers and Analysts\* Information Technology Services Process Automation Specialists Innovation Professionals Information Security Analysts\* Ecommerce and Social Media Specialists User Experience and Human-Machine Interaction Designers Training and Development Specialists Robotics Specialists and Engineers People and Culture Specialists Client Information and Customer Service Workers\* Service and Solutions Designers Digital Marketing and Strategy Specialists

**Redundant Roles** Data Entry Clerks Accounting, Bookkeeping and Payroll Clerks Administrative and Executive Secretaries Assembly and Factory Workers Client Information and Customer Service Workers\* Business Services and Administration Managers Accountants and Auditors Material-Recording and Stock-Keeping Clerks General and Operations Managers\* Postal Service Clerks Financial Analysts Cashiers and Ticket Clerks Mechanics and Machinery Repairers Telemarketers Electronics and Telecommunications Installers and Repairers Bank Tellers and Related Clerks Car, Van and Motorcycle Drivers Sales and Purchasing Agents and Brokers Door-To-Door Sales Workers, News and Street Vendors, and Related Workers Statistical, Finance and Insurance Clerks

Lawyers

Source: Future of Jobs Survey 2018, World Economic Forum.



# THIS DAY IS NOT TOO FAR...

# FUTURE PREDICTIONS, AREAS OF PRACTISE

# EMERGING PROFESSIONAL **OPPORTUNITIES FOR CAS**

- Data Analytics
  - Data Analysts / Data Scientist
  - Big Data specialists

#### Cyber Security

- Building Cyber resiliency
- Ethical Hackers
- Advisory on Cyber Security

- Emerging Technology Governance
  - AI / ML
  - Blockchain
  - Process Re-engineering / **RPA**

#### Data Privacy

- Assessment
- Implementation
- Audits

- COSO
- COBIT
- Standards such as ISO 27001
- Other Areas
  - Forensic Audit
  - Social Media Advisory
  - Digital Marketing

## **KEY FUTURE PREDICTIONS!**



E-Commerce of CA Practise would become more prominent



CAs coupled with Domain expertise and Technology skills will be in Demand

•

Accounting would be automated

|--|

Data would continue to be the most valued asset



Power of Al and Big Data would unearth multiple hidden truths !



AI would move from a tool to a service Provider



Robots would do Compliance



Human Intelligence would still be the most valued

### **Tech-enabled Solutions**



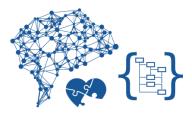
#### in 2020

- 1. Complex Problem Solving
- 2. Critical Thinking
- 3. Creativity
- 4. People Management
- 5. Coordinating with Others
- 6. Emotional Intelligence
- 7. Judgment and Decision Making
- 8. Service Orientation
- 9. Negotiation
- 10. Cognitive Flexibility

#### in 2015

- 1. Complex Problem Solving
- 2. Coordinating with Others
- 3. People Management
- 4. Critical Thinking
- 5. Negotiation
- 6. Quality Control
- 7. Service Orientation
- 8. Judgment and Decision Making
- 9. Active Listening
- 10. Creativity

### TOP 10 SKILLS TO BE RELEVANT IN INDUSTRY 4.0



Source: Future of Jobs Report, World Economic Forum



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## KEYTAKEAWAYS!





Invest and experiment in new technologies Adopt & adapt to emerging trends such as cloud, data analytics

Build awareness and engage in debate

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Train and develop the skillsets and mindsets



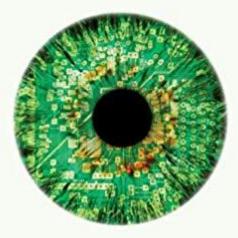


Change the audit approach from "tick" to "click"

## **RECOMMENDED READING**

RICHARD DANIEL SUSSKIND SUSSKIND

- The Future of Profession
- The Future of Jobs Report 2018 World Economic Forum
  - <u>http://www3.weforum.org/docs/WEF\_Future\_of\_Jobs\_2018.pd</u>
- RPA Concept Paper on RPA
  - https://www.icai.org/new\_post.html?post\_id=14943
- RPA e-learning by ICAI
  - https://pqc.icai.org/assets/ICAI\_RPA\_V4/story\_html5.html
- Oct 2018 issue of CA Journal



# THE FUTURE OF

HOW TECHNOLOGY WILL TRANSFORM THE WORK OF HUMAN EXPERTS

# HOW TO EVALUATE OUR FIRN COMPETENCY

Digital Competency Maturity Model

III. Digital Competency Maturity Model (DCMM) for Professional Accounting Firms – Version 1.0

- A. Level of Automation of the Firm's Internal Processes
- B. Availability of Qualified Resource Pool and Talent Development Relating to Digital Competencies
- C. Level of Automation relating to Audit Processes and Nature of Audit Services Being Rendered
- IV. Firm Maturity Rating

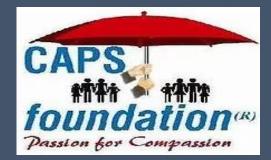
DIGITAL COMPETENCY MATURITY MODEL

(DCMM)<sup>TM\*</sup>

For Professional Accounting Firms

Version 1.0





https://www.capsfoundation.in/

# Thank You! Questions?



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**Online Classes** 





