# Practical approach to IS Audit

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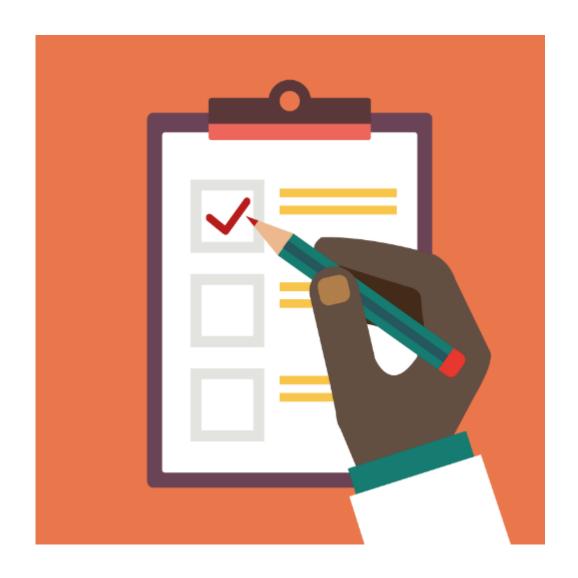
Partner
KEN & Co. Chartered Accountants,
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- Practising Chartered Accountant with specialisation in Information System Assurance
- A futurist who specializes in
  - IT Consulting, Information Systems Assurance
  - GDPR & Privacy Law
  - Data Analytics, Implementation and Testing of Internal Financial Controls
  - SOX and SOC (SSAE-16 and 18)
- IS Auditor and Advisor for various BFSI, Sporting Organisations, start-up entities, Tech companies and many more
- Youngest DISA & CISA Faculty
- Speaker at National & International Forums of IT
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## AGENDA

- Changing Landscape of Audit
- Audit Scope
- Audit Process
- Case Studies

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## **CHANGING TIMES**

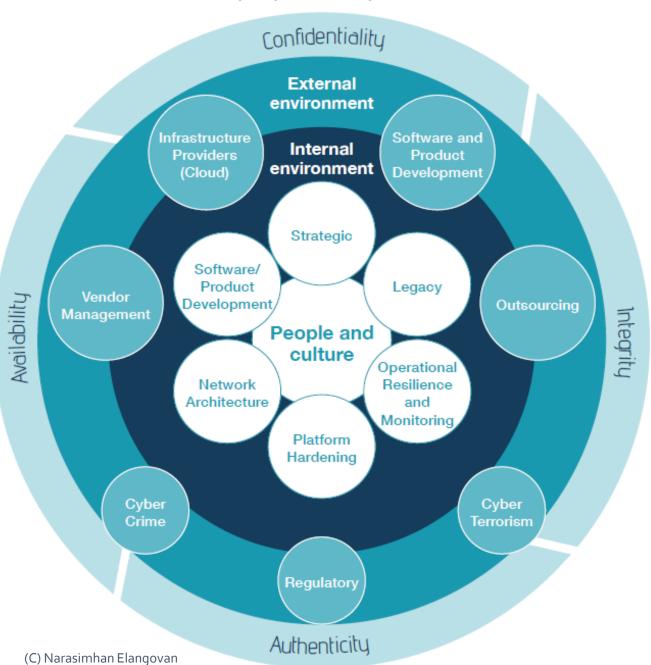
## NEWER BUSINESS RISKS

- Digitalization, Industry 4.0 9.
   the Internet of Things
- 2. Cloud computing
- 3. Privacy Law
- 4. Cyber security
- 5. Business continuity and crisis response
- 6. Data analytics and mass data usage
- 7. Organization-wide initiatives/projects
- 8. Alignment of operations to organization's strategy and objectives

- Compliance Management Systems (CMS), auditing organization
- 10. Culture and ethics
- **11.** Effectiveness and efficiency of operational processes
- 12. Integrated enterprise risk management and monitoring
- 13. IT governance
- 14. Outsourcing and managing third-party relationships

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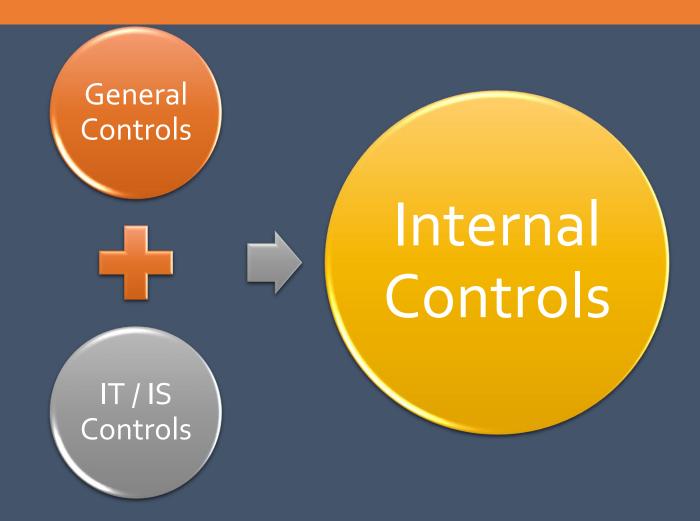
#### Agility/Delivery of IT



## COMPONENTS OF THE IT LANDSCAPE

# IT AUDIT SCOPE

### INTERNAL CONTROL: COMPONENTS



## IS CONTROLS: COMPONENTS



# AUDIT OF ITGC

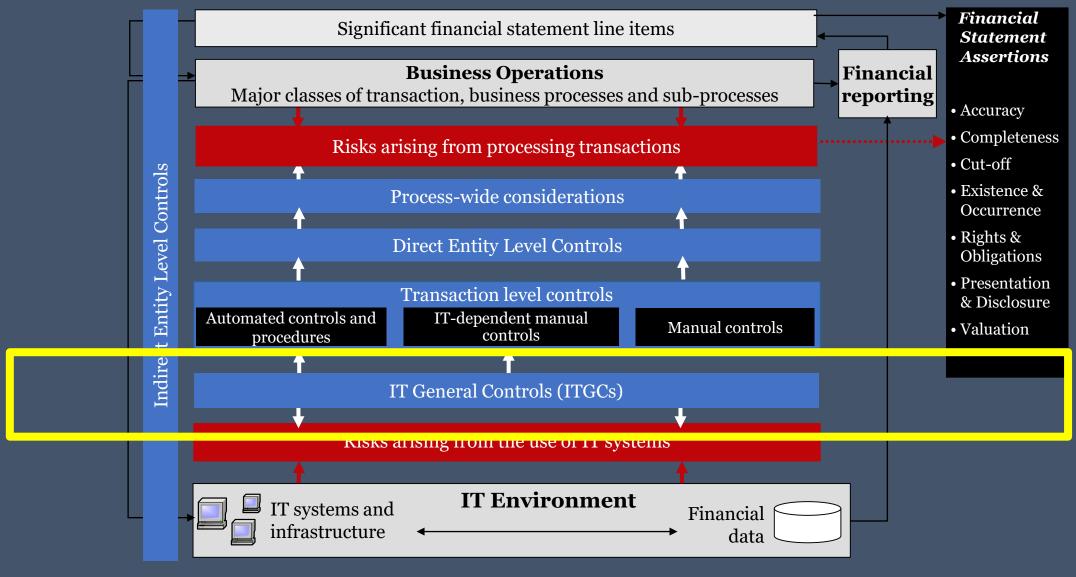
#### How do I audit the IT environment?

This is where <u>IT general controls (ITGC)</u> come in. They can be defined as:



ITGCs are policies and procedures that are used to manage the IT activities and computer environment, relate to many applications and support the effective functioning of application controls by helping to verify the continued proper operation of information systems.

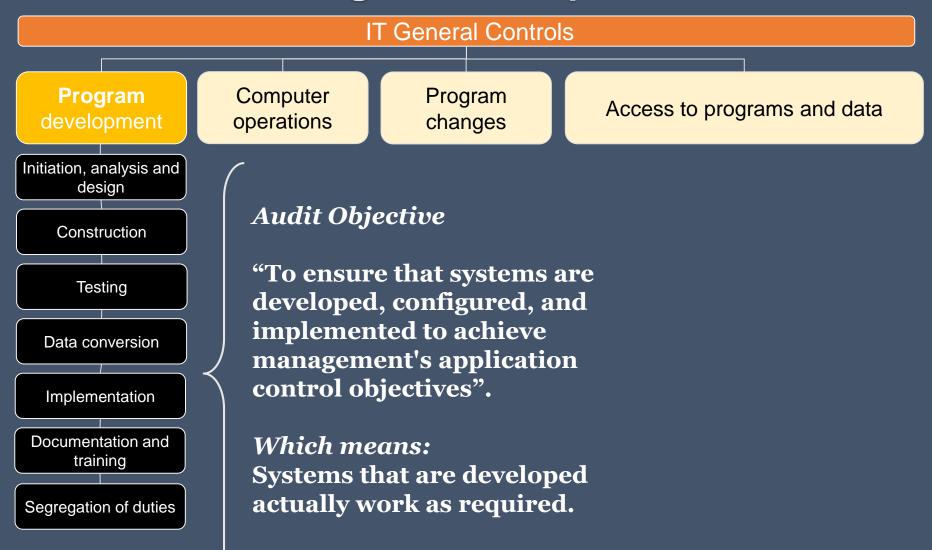
#### Where Do ITGCs Fit In?



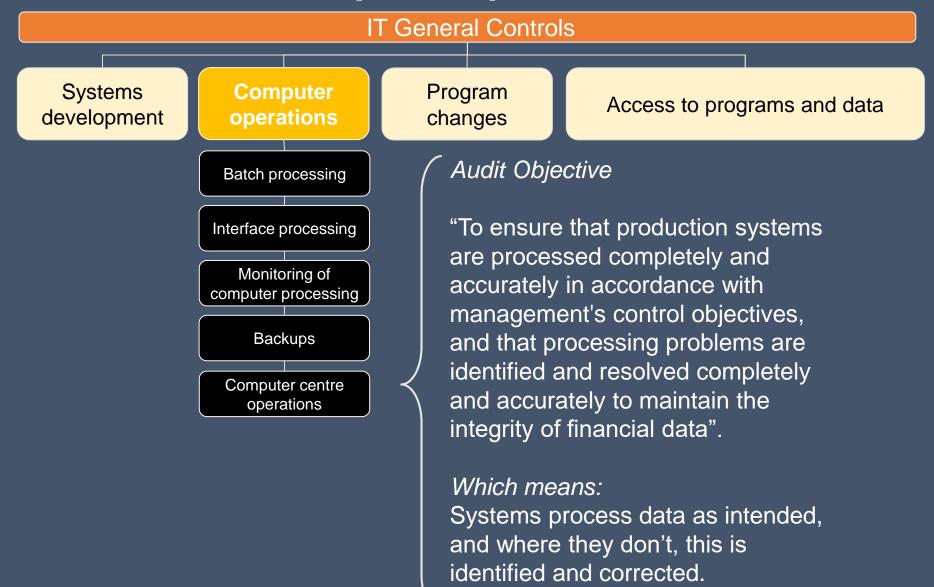
#### What does ITGC include?



#### **Program development**



#### **Computer Operations**



#### **Program changes**



Systems development

Computer operations

Program changes

Specification and

authorisation

Construction

Access to programs and data

Audit Objective

"To ensure that changes to programs and related infrastructure components are requested, authorized, performed, tested, and implemented to achieve management's application control objectives".

Which means:

Changes to systems and data do not adversely affect their integrity, availability or confidentiality.

Testing

Implementation

Documentation and training

Segregation of duties

Report integrity

#### Access to programs and data

IT General Controls

Systems development

Computer operations

Program changes

Access to programs and data

Audit Objective:

"To ensure that only authorized access is granted to programs and data upon authentication of a user's identity".

Which means:

Systems and data are protected from invalid changes.

Application security administration

Operating system security administration

Network / connection security administration

Application logical security

Operating system logical security

Network logical security

Application powerful accounts

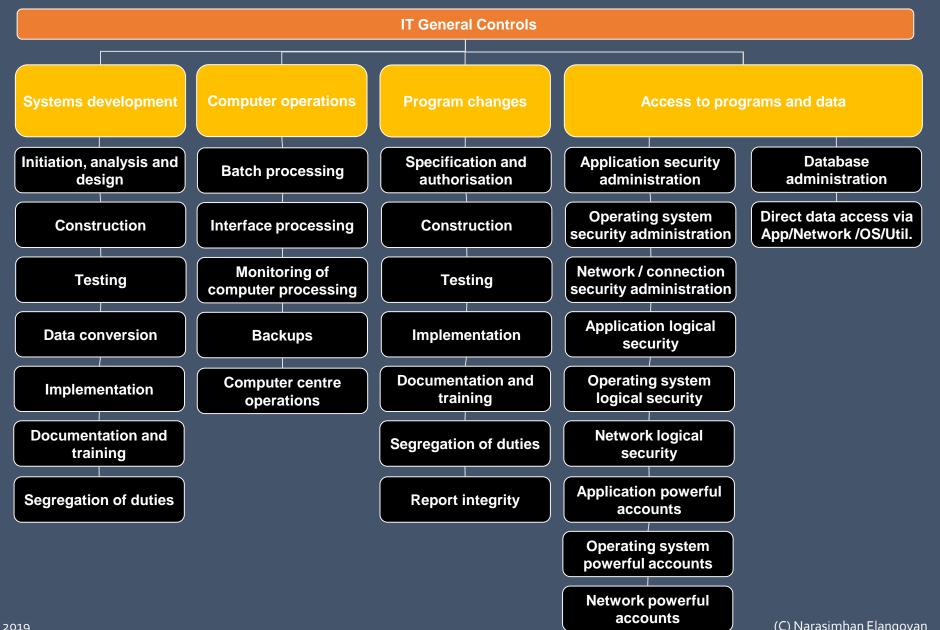
Operating system powerful accounts

Network powerful accounts

Database administration

Direct data access via App/Network /OS/Util.

#### The Complete picture



# AUDIT OF ITAC

Application Subsystem	Description of Subsystem
Boundary	Comprises the components that establish the interface between the user and the system.
Input	Comprises the components that capture, prepare, and enter commands and data into the system.
Communication	Comprises the components that transmit data among subsystems and systems.
Processing	Comprises the components that perform decision making, computation, classification, ordering, and summarization of data in the system.
Database	Comprises the components that define, add, access, modify, and delete data in the system.
Output	Comprises the components that retrieve and present data to users of the system.

## AUDIT OF APPLICATION CONTROLS

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# AUDITING VENDOR MANAGMENET

#### Vendor Relationship Management

Vendor relationship lifecycle





Establish level of risk to be accepted Assess nature of data to be stored on third party network Provide third party necessary network and data & physical access Periodically review
all access/data
storage points
utilized by the third
party on
organization's
network

Involve Legal
Department –
establish contracts

Retire Third Party Profile Ensure contingency planning Audit third party to validate data stored on third party network based on contractual requirements Decommission third parties' network, data & physical access points Analyze all access/data storage points utilized by the third party on organization's network

Involve Legal
Department Revisit contracts to
understand agreed
T&C & legal
liabilities

# AUDIT PROCESS

#### Figure 1—Elements of an IS/IT Audit Strategy

#### Inputs

- · Business impact analyses
- IS/IT risk assessments
- COSO risk assessment (IS/IT)
- Current IS/IT staffing and profile
- · Compliance requirements
- Known issues
  - Past audit reports
  - Audit committee issues
  - Completeness and maturity



#### Suppliers

- · CIO and CISO
- · ERM function
- Sysem owners
- · Business process owners
- · External providers
- · Legal and procurement

#### Domains

- . Define IS/IT audit universe
- Governance
  - Policies and compliance
  - IS/IT staffing
  - External providers
  - Locations
- . IOperations +DR +BC +CM
- Mobile
- · IoT
- Data management (DMBOK)
- Projects
- · Ranking by criticality
- Business impact

#### **Participants**

- · Chief audit executive
- . Member(s) of audit committee
- . IS/IT internal auditors
- · Consultants if/as required

#### Deliverables

- · Audit priorities
- Standards
- · Tools
- Staff requirements
- Numbers
- Profiles
- Training
- Certifications
- Annual audit plan
- Metrics



#### Audience

- · Senior management
- Audit committee
- · External audit (?)
- CIO

DR = Disaster recovery

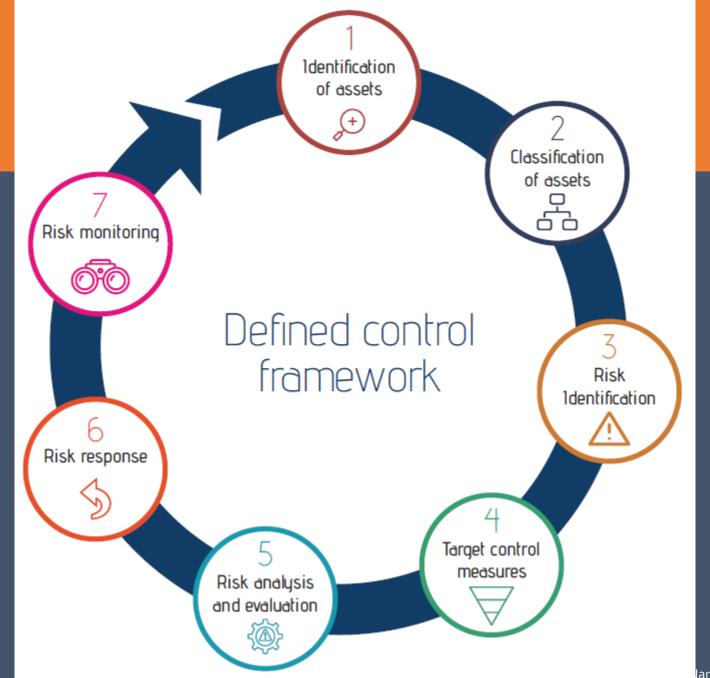
BC = Business continuity

CM = Crisis management IoT = Internet of Things

DMBOK = Data management body of knowledge

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# PRACTICAL CASES

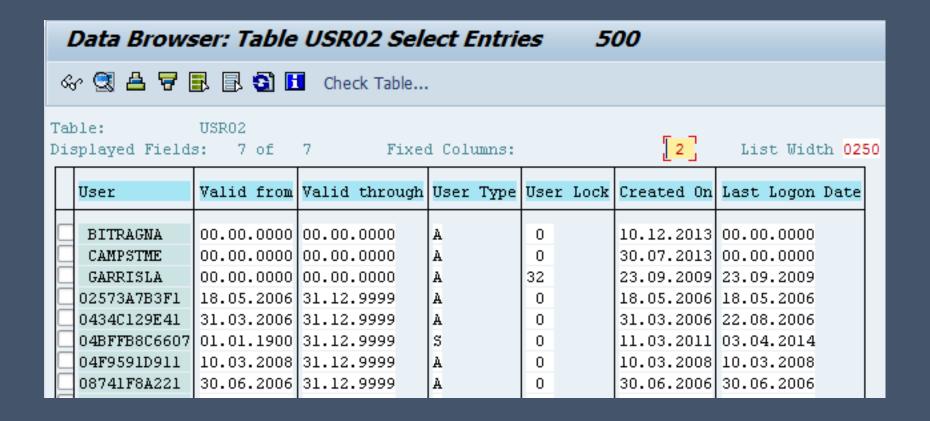
#### AUDIT OF ITGC - SAP

- **User Administration** → Create/modify/delete/lock/reset passwords/assign roles
- Role Administration → Create/modify/delete/assign roles, profiles, & authorizations
- ABAP Development & Program Execution → Execute/debug reports or programs or modify the data dictionary
- Transport Administration → Import transports to production or modify the transport organizer
- **Table Maintenance** → Modify table entries
- Batch Job Administration → Administer/schedule/release/delete batch jobs
- Operating System & Basis Sensitive Access → Execute/modify external OS commands
- Configuration Access → Modify configuration/customizing

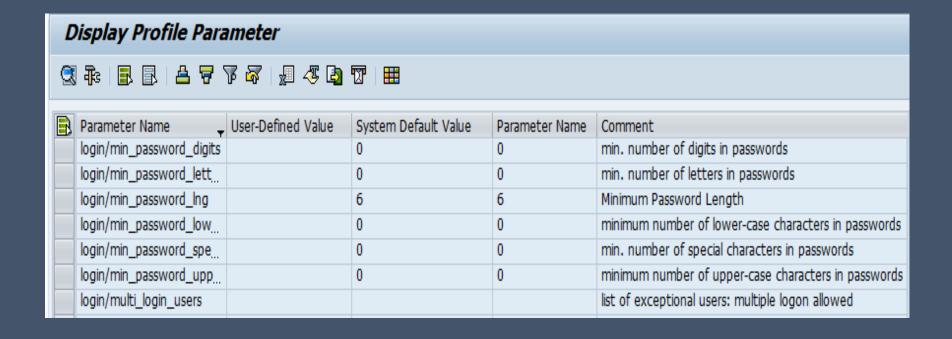
#### **AUDIT COMMANDS**

- SUIM (User Information System) User Creation / Modification
- SE16N (General Table Display)
- Changes Authorised SE16N-> table E070
- SQVI (Quickviewer)

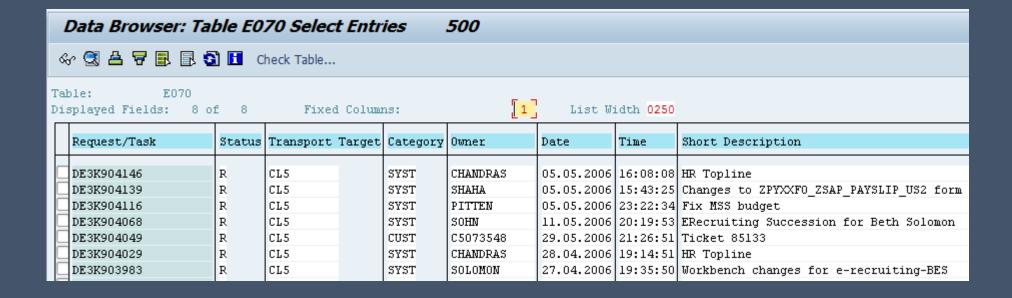
#### PASSWORD POLICY



#### PASSWORD PARAMETERS



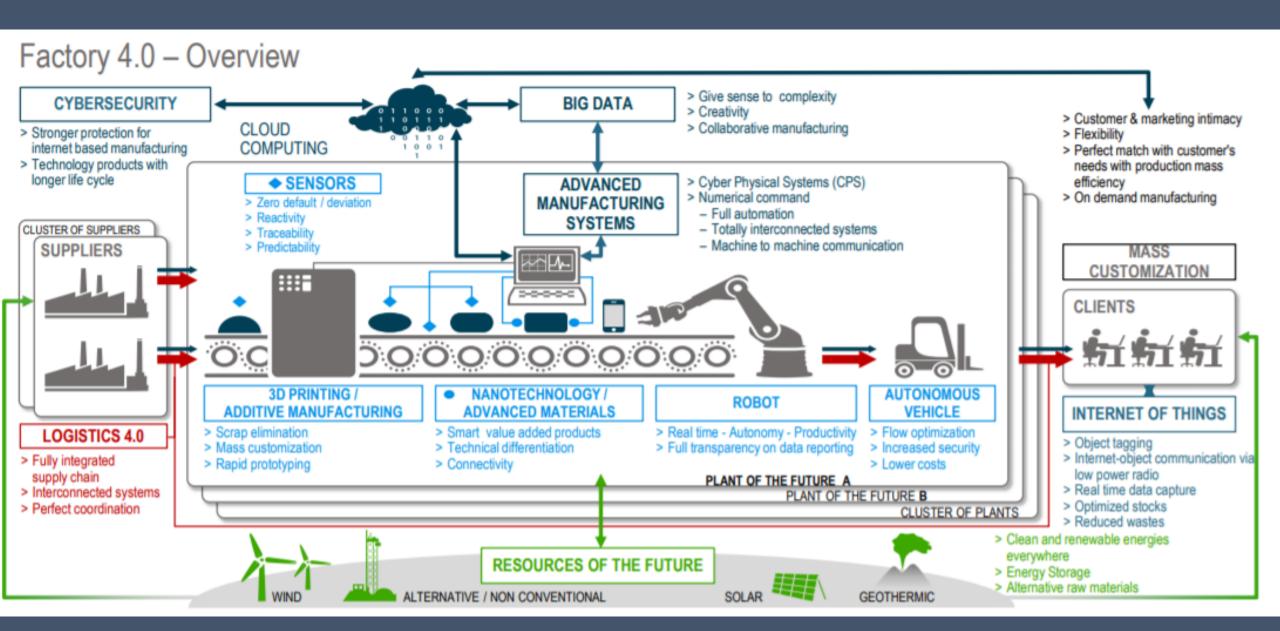
#### CHANGE MANAGEMENT



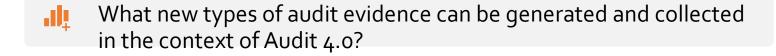
# WHAT ARE THE INPUT CONTROLS WHICH CAN BE PLACED HERE?

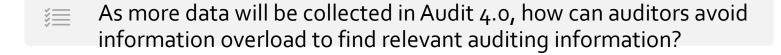
Atm Bank Code		
Num Txns In Mini Statement	20	
Remote Txn Gl Module	99	
Remote Txn Gl Scheme	101	
Remote Txn Gl AcctNo	999999	
Pan Required Above Amount	9999999999999.00	
Num Password Attempts	99	
Min Length User Code	3	
Min Length Password	3	
Min Chars In Password	0	
Min Nums InPassword	0	
Password Validity	365	
Max Exchange Rate Var Percent	10	
Series Required		
Recon Required	<b>▽</b>	
Multi Lien Allowed	<b>V</b>	
Acct No Padding	Zero Padding 🔻	
Acct No Combined		
Encrypted Login Name	<b>V</b>	
Date Format	DD-MMM-YYYY ▼	
Cust Wise Interest		
need Select Td Renewal Interest	<b>▽</b>	
Rank Wise Tds N		

# AUDIT 4.0



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- How should external and internal auditors cooperate to enable Audit 4.0?
- Will the current audit model be changed in Audit 4.0?
- What are the new roles of the different lines of defense?
- How can predictive and prescriptive audits be used in Audit 4.0?
- What are new controls that should take place to examine whether the technologies/systems operate as they are supposed to do?

## QUESTIONS TO ANSWER

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Thank You! Questions?





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